

Mt. Carmel Health Systems St. Ann's Project Grace

Project Type:

Transition & Activation, FF&E
Coordination, Decommission

Duration:

December 2012 – July 2014

Location:

Westerville, OH

Owner's Representative:

Christopher Lagana, MBA, PMP

Project Size:

- \$110 Million
- 184,000 square feet



Project Description: St. Ann's Project Grace included a complex and multi-phased renovation and occupancy of conference areas, kitchen, cafeteria, dining, and a bed tower. The kitchen was activated to provide St. Ann's Hospital with triple the food service and dining space. The renovation brought both increased capacity and a new quality of food to employees, patients, and other guests. The bed tower brought in all new equipment and furniture. The bed tower provided opportunity for expansion and increased service offerings. The activation required a multi-phased move to accommodate limited internal support services.

Scope of Services: RSI provided Transition and Activation Planning, Move Management and Furniture Fixtures & Equipment (FF&E) Coordination including:

- Site coordination
- Pre-movement preparation and communication
- Mover selection and management
- Coordination of training and related video production as needed
- Management of pickup and shipment of FF&E
- Management of inventory and decommission
- Master Issue Tracker development and management
- Coordination of all relocation details
- Development, training, and staffing of command center for Go Live support
- Provided post-move support